



Our Restaurant & Bar

Getting ready to re-open makes us very happy. The health, safety and well-being of our guests and team remains our number one priority. We have reviewed all our procedures across each part of our business to ensure that we keep everyone safe, and we will continue to review our approach based upon UK Government guidelines and Public Health England.

Our Standards & Plan

Each area of our business has carried out a Covid-19 risk assessment and Standard Operating Procedure plan addressing the specific adjustments needed for each part of our business. We have been certified 'Good to Go' an industry standard by Visit England.

Social Distancing Measures

We have taken all reasonable steps to maintain a safe and social distance within the workplace and a 2m social distancing will be observed.

Clear signage asking people to help observe the 2m social distancing measure.

In our restaurant we have reduced seating capacity, including our outside spaces.

We will be promoting a directional flow for guests and staff, some of which may involve a 'one-way' direction, which will be clearly marked or signposted. We ask that everyone observe these.

Bar area access is not permitted and drink orders will be taken from your table.

Team Training, Cleaning & Hygiene

All our team will be briefed and trained in our new enhanced cleaning procedures and the responsibility they have to their colleagues and guests.

High contact points will be deep cleaned.

Hand sanitiser stations will be available at key locations and we request you use them when you enter the building. We welcome you to use them at any point during your time with us.

Extra sanitiser is located at all entry and exit points for our teams to use when entering and leaving their place of work.

Hand washing will be for a minimum of 20 seconds every hour.

Personal Protection

Personal protective equipment is provided for necessary tasks and in use in accordance with government guidelines.

Health Checks

Our staff, when returning to work, must complete a mandatory health screening and are temperature checked prior to their shift to ensure they are symptom free and fit to work.

Any staff member showing symptoms will be immediately sent home and required to self-isolate for 14 days and follow government guidelines before returning to work.

We ask that if you or any accompanying persons are showing any symptoms of Covid-19 that you postpone your visit.

Technology

We are increasing and developing our technology capabilities to provide guests with a reduced-contact experience. And will be rolled out as soon as possible.

All procedures are reviewed inline with government recommendations and will be implemented.

We ask all our guests to follow procedures put in place to help us to ensure the safety of everyone.

